

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

Country Club Pro Shop

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR is a benefit that if cancelled would severely affect my opinion about the military. Whether I use the facilities available or not, is a personal choice and one that only I decide if I will commit to or not. But if I choose to use the facilities that have been available to me over 17+ years of service, I should be able to use them.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

Do not shop for equipment

**Bowl Least Prefer**

Do not shop for equipment

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Really like Soldatenstube. Our family goes there as a treat when we have out of town guests.

Would like to see the gym facilities outside of the Sparkman center updated / upgraded. About 20 to 25% of the treadmills at the Redstone Fitness Center are broken at any one time.

I would probably use the facilities more if I lived on, or closer to post.

Looking forward to the new bowling alley opening up. Plan to take up bowling with my wife when it opens.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see an indoor swimming pool offered at Redstone Arsenal so the community could have the ability to swim year around. I think that many of the facilities need to either be rebuilt or renovated due to their age and state of disrepair. The School Age Services building was never designed to be used as a child care facility as it was originally designed for use as an NCO Club. The Youth Services building is older as well. I believe an upgrade to these facilities would result in greater use by the community. Many other installations (such as Fort Bragg, NC) have replaced their aging MWR infrastructure and has continued to see a steady increase in use of the facilities. The same should be done at Redstone Arsenal, AL - we owe it to our families to continue to improve their quality of life by having a master plan for constant improvement of these programs. The goal should be providing a needed/required service to the families and authorized patrons and not a goal of making a profit except in order to reinvest whatever profit is made into the MWR program for the good of the community.

**installationId**      76      Redstone Arsenal

**Patron Group**      Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Please consider getting an indoor pool. Biggest issue.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

A full service Garage on base that does more than just oil changes and mount tires.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

Wal-Mart

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Stables need an infusion of command attention and funds for electricity and renovations to keep it from looking like the slums.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Redstone is a community with few military and the military that are present, tend to live and use the services provided within their community. It's a nice benefit however to be able to purchase MWR tickets at discount prices. Believe however that this type of service could be provided to service members via the internet, i.e., discount ticket services on line.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

Hawaiian

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

You should build an indoor swimming pool or an outdoor one that is heated and it should be at least 50 meters in length so you can get something out of lap swimming. It should not cost anything for the service member. I am a Marine and the fee to the base pools for a service member is always free. The Redstone Fitness center is nice looking however it lacks adequate weight lifting room. What you have is to small and packed in. Additionally there is only one sit up/crunch bench in both Pagano and Restone Fitness Center. That is unsat.

**installationId** 76 Redstone Arsenal

**Patron Group** Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** I don't buy bowling equipment.

**Bowl Least Prefer** I don't buy bowling equipment.

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR services and facilities should be provided at no charge to active duty military members and their immediate family. Having to pay a fee, no matter how slight, for a facility like a swimming pool is ridiculous.

Local MWR financial records (profit/loss/distribution) should be advertised and conspicuously available to the personnel on post. We should be able to see how much MWR is making, where the profits are coming from, and where/how that money is being spent.

This is the first installation I have been assigned to where MWR activities and facilities have required a significant fee when they shouldn't.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Child Care is exceptionally expensive based upon rank.

**installationId**      76      Redstone Arsenal

**Patron Group**      Active Duty

**Hear About MWR**     

**Music**     

**Golf Most Prefer**     

**Golf Least Prefer**     

**Bowl Most Prefer**      I do not purchase bowling equipment

**Bowl Least Prefer**      I do not purchase bowling equipment

**Child Care Prog**     

**ACS Concerns**     

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

We should not have to pay for MWR services. We have to pay to use the pool here on base. I take my family to the pool out in town because it is cheaper.



**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

Always rent

**Bowl Least Prefer**

always rent

**Child Care Prog**

**ACS Concerns**

Very limited access to non-spouse family members (girlfriends)

**Overall Comment**

In my profile I had to put down that I am a married Soldier, When in fact I am not married. Its simply infuriates me, that the Army forces Soldiers into married or single events. How can a person get married without the dating and pre-merital courtship? Why doesn't MWR offer services to 'significant others' instead of simply forcing the girl/boyfriends out of the military programs? With the divorce rate in the military at a higher than average level, one would think that the MWR/ACS activities would provide for the single Soldier with a partner. The culture shock to the non-military member of a relationship would be greatly lessened if the Army would begin to include those people in these activities instead of excluding them.

I cannot count the number of times that I wanted to utilize the MWR systems, only to find that there was a penalty (ID card holders only, extra fee for non-ID holders) for my girlfriend to use them with me. Its simply easier to go off post where the stigma of being a "Non-ID card holder" doesn't apply.

Job referral system is a terrific example. I tried to enroll my girlfriend (with a Bachelors in business management) into this program and to get her into the job fair, but I was told at the ACS center that she had to be an ID card holder, and I couldn't sign her in under my ID card. Its for married spouses and retirees ONLY. HOW CONTEMPTUOUS IS THAT!

If you want me, a SFC with over 15 years of service to the Army (Never Married!), to participate in your various activities, then perhaps you should cater to the demographic that I fit into; Non-cheating, committed relationship, that is not yet married!

That would be the service that I would most like to see implemented on ANY post. Please feel free to contact me in reference to this post or Ft. Campbell where I just recently relocated from after 8 years.

SFC Craig A. Dailey  
PEO AVN, Armed Reconnaissance Helicopter Project  
256-313-4262  
DSN: 897-4262

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

Dick's sporting goods

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

just now

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The people from MWR try to match the off post activities to much and forget that they are associated with the military and they try to run their events like a business. They should gear all of MWR activities to the lowest ranking military member so that everyone can afford to attend or participate what ever the event. They need to stop catering to the higher ranking people like the senior enlisted and officers and come back to earth and have concern for all people on post not just provost marshalls and garrison commanders. Remember it should be majority rules not I'm the garrison commander and what I say goes. To bad for the rest of you low lifes.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I'm a CW4 at Ft Campbell, KY.

1. Why am I asked to answer questions about Red Stone Arsenal?
2. I've got twenty years invested. Yea I think I'll make it a career.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

blues

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This is just one of the too-many surveys I have been REQUIRED to complete. Would prefer that such surveys are optional in the future.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

My family and I live off post. This a rather large installation and it is hard to find out about the programs offered. I have been pregnant for most of the last 12 months. I have not really gotten into doing anything but am interested in finding out more about the MWR programs on this post. I don't think families are aware of everything offered. I have no idea if that has to do with the command staff, advertising, or lack of interest in putting the effort to research the information. I just know that I had no idea some of the things that you offered until I read this survey. :) Thanks for all that the MWR does do for the army families.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am new to the unit, give Redstone time to grow on me.



**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see jet skis rented from outdoor rec. and i would like to also see the dock repaired. Currently there is only one boat dock which leave no place to tie up your boat. the other dock has been destroyed.

**installationId**

76

Redstone Arsenal

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

All the fee's are high and the hours fit the employees more than they do the soldier.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

Pagano gym needs to be completely cleaned and old worn-out equipment replaced. The locker rooms need to be completely cleaned. This is the gym where most of the troops work-out so its also the gym where the most emphasis should be placed.

Soldatenstube and Firehouse Pubs are excellent facilities. Nice folks who really want to help.

Please hire a teaching pro for the Golf Course. You could sponsor golf lessons for our active duty enlisted soldiers and help the rest of us play better. Also, the sand traps need to be groomed at least once a week.

There should be marked hiking trails on Weeden mountain. This is a very nice unimproved area that folks would like to hike around if there were marked trails.

Overall Redstone is an excellent post and a great place to work. I've had two tours here and would come back for a third.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I believe the installation has all the great MWR activities in place and they receive command emphasis. I just do not use them as I live almost an hour away and spend most of time taking care the acres and horses.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

1. Customer Service at the Redstone Arsenal PX "Robin Hood" resturant needs improvement. Service is very slow and very poor.
2. Facilites and tools at the Auto Craft shop need to be improved.
3. My family and I would enjoy outdoor recreation more if new pontoon boats, new campers, and jet ski/wave runners were available.
4. Sparkman Gym needs to expand the male locker room. The size of the current locker room does not accomodate users during peak hours.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am a civilian, and I don't get to use a lot of the facilities.  
However I think it is a great customer of family opportunity.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Very pleased with the summer camp offered by the school aged services. A good amount of sports camps offered during the summer months, however, when paying tuition for summer camp can not afford additional fees for these camps. Fees for summer camp are two times as much as I am currently paying for private education.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Please consider improving the Wellness Center's ventilation system in the Men's/Women's locker rooms. During the spring/summer months there is no air movement occurring in these rooms besides a large fan. The Wellness Center is well attended and a popular facility for working out, but lack of adequate ventilation in the dressing rooms degrades the experience. A person will put their business clothes back on and continue perspiring due to the high humidity in these locker rooms.

After having said that I must say that I do appreciate the Army providing this facility and others on Redstone to work out in. It is one of the most effective ways of dealing with day to day stress.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Sparkman Cafeteria - The prices are to high.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR activities are here are driven by the local market and cost accordingly. I have been involved with other installations activities where a reasonable profit was expected and the services were priced accordingly. Also, see decisions make on availability of on post fast food services based on competition to cafeteria style services where prices are set according to the first statement. I believe that the MWR activities are too profit driven here and there is no concern about providing soldiers the services at the least possible costs.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

n/a

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

<b>installationId</b>	76	Redstone Arsenal
<b>Patron Group</b>	Civilian	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>	not close to family home	
<b>Overall Comment</b>		

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have never used MWE services.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Some of the questions were difficult to answer because as a Civilian with grown children (and living off post) the only time I participate in on-post activities is during work hours. I would like to comment that even though I marked the Sparkman Cafeteria clean and the people good workers, I find the food too expensive and not very good. I believe it is a service to the people who work here and should be cheaper than going off post.

I am very pleased with the Sparkman Fitness Center (even though I don't seem to have much time to go as much as I would like). I enjoy taking the classes that they teach and find most of the teachers very good. The employees are very pleasant but it would be nice if the employees were trained to create individual fitness programs like they are at the wellness center.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Perhaps it is incorrect, but my perception as a civilian is that ACS programs are (and should be) primarily for the soldiers - and for that reason, they should be directed toward what the soldiers need and want. The civilians work here and then leave the post; the soldiers live and work here, so they should have the facilities directed toward them.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This survey is geared more toward the military, than civilians. It is a wast of time for me.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think that MWR is very important to the life of the post and to keep a connection bewteen the Army and it extended family. MWR makes me feel that the Army still cares about me and my family. I am a retired DAC and try to use MWR services when I can.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

Patriotic/Army/Marine/Navy/Bands

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

Civilian

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

No "Real" support for DAC - you don't really care about us!

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Condition of the golf course needs to be improved.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

When we transferred to Redstone Arsenal from Rivanna Station, VA the first place we went was ACS. The people were great and the information provided was invaluable.  
 The new bowling alley on Redstone is great and the food is a great value for the money.  
 I don't eat in the Sparkman cafeteria because it costs too much.  
 The Redstone Golf Course really needs a Golf Pro to provide instruction to new players like me, the lack of a pro is why I go to the Alabama Robert Trent Jones Golf Course at Hampton Cove, AL.  
 Redstone needs a larger PX to compete with off-post retailers. Their stock is too limited for my wife to shop there, especially for clothing.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This is not a troop post and I'd guess the median age of the person working here is higher than at a typical troop post, so the MWR activities should reflect this.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Redstone has one of the best MWR programs in the Army.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

k-mart

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Why are civilian or contractors filling out this survey, it is totally geared toward the military community.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Morale and welfare activities are, I believe, extremely important to new arrivals and personnel living within the area who have not had the opportunity to develop an extensive network outside the post community. With longer residence in an area recreational opportunities that are centered more towards the area and community are realized and MWR becomes a less critical consideration. You folks fulfill a great need and do an outstanding job in my opinion.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

Gospel

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

Kmart

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Most services are aimed at the Military and not civilians

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Cafeteria prices at Directorates are too high and they need to offer a better selection of food. I understand MWR needs to make a profit but not to the point where it is cheaper to eat off post for the same type of food. This doesn't give customers any incentive to eat at there Directorates cafeteria. People will just bring there own food to eat during lunch or leave post to get the food if the selection is poor or the prices are too high, which they are.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think these are very important services you offer even tho I personally do not take advantage of them.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like ice skating and table tennis facilities.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fitness Facilities located closer to SED.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

Occasionally hear something

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I only recently became acquainted with MWR services other than the cafeteria. I plan to use its services for vacations and exersise.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I really didn't know a lot of this stuff was available to civilian employees; I thought it was for active duty and/or retired folks. I am interested in programs like the Armed Forces Vacation Club and hope to use that in the near future.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Our cafeteria prices have increased and the portions have gotten smaller.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

locoal newspaper

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think the MWR services here at Redstone Arsenal cater greatly to the single soldier & other on-post family members.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR at Redstone Arsenal is an outstanding organization. I am very satisfied with its services and customer service. I am proud to be a part of it. Keep up the good work!



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

Mrs. Rhonda Blackwell came by our office and gave me information personally

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

I was just made aware of them, so I cannot really say yet what m you concerns are.

**Overall Comment**

I have not been aware of all that MWR has had to offer, but am very interested in becoming a member and in using what is provided.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

If I were in the Army, living here on Post, rather than working in Civil Service, I'm sure I would take much more advantage of your services. From what I see and hear, this must be one of the finest MWR association in the Army.

Thanks,  
Donna Irvin

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I appreciate your services. I think people living on post will use them much more than people living off post. Other commitments will interfere or compete with your programs.  
Thanks for your good work.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This is an excellent service. My schedule doesn't permit me to use it, but it is a very important part of military installation.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I work midnights I do not have time for day time recreations

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

See a need to offer more activities to retired reservist instead of limiting them,  
for example outdoor recreation will allow only limited access for hunting and full access to active duty retired and both pay the same amount for a permit.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

Command Channel

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have never been made aware that these services could be used by government civilians. When I moved from St. Louis eight years ago this was my first time on an Army installations and it seemed like I was told all or most of these services were for the soldiers. Most services are not advertised you just kind of here about them through word of mouth after you have been here awhile like the automotive service. So I am a bit confused on exactly who and what MWR is and who they are here for and who can use what services and what services that actually offer.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

work

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

As a civilian contractor I do not have a list of services and/or facilities that are available for my use, and the use of my family. If MWR would promote to the government employees and contractors the services they are authorized to use it would probably increase the usage. I am former soldier, so I know of some services, but not of all that are available.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see the movie theater open again.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

Family Readiness Assistant

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The price of on-post child care is significantly higher then in the local community.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

department store

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId** 76 Redstone Arsenal

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** There is no Pro shop available on post. I use off post pro shops.

**Bowl Least Prefer** I would like to have the opportunity to use on pos

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The activities I use the most are Bowling center, Pagano Gym, Outdoor Recreation, Auto skills shop, Cafeterias (Sparkman, Soldatenstub, etc), Recreation Center for discount tickets. I think all of the activities mentioned in the survey are important to some personnel, though they may not be important to me. There is a new bowling facility opening soon which interests me greatly. I would really like to see a pro shop located in it. I would also like to see the new bowling center host bowling tournaments locally, at the state, regional and perhaps national level. I would really like to see a rod & gun club started at Redstone Arsenal. There was a group of people that were running one several years ago, but it doesn't exist any more. We don't have an operational theatre. Overall the MWR program here is satisfactory. However, I think that too much emphasis is placed on golf. I feel that money is being spent disproportionately spent on golf programs and facilities when the average soldier on Redstone Arsenal doesn't have the time or the resources to play. There needs to be more activities geared to lower enlisted and lower grade civilians.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR is a very nice service, I am very satisfied with their services. I do beleive that MWR does a good job in trying to reach out to its customers. Thanks for the good job.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I WOULD LIKE TO SEE A PLACE WHERE NUTRITIOUS FOOD IS SERVED FOR NIGHT SHIFT WORKERS.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The bowlers in my office would like to see th bowling ally stay open longer

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Please don't close the Wellness Center; it's my favorite gym on post.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Would like to see a more updated and interactive MWR website. This would help with getting information out and letting people know what is being offered by MWR.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

Blues

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

off post bowling centers. (better selection)

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

<b>installationId</b>	76	Redstone Arsenal
<b>Patron Group</b>	Civilian	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>	high end golf shop	
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>	limited operational hours	
<b>Overall Comment</b>		

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have found better rates for golf in town along with framing at the craft center, which was almost a third less in town.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

restaurant quality is below average and overpriced.

This survey is too long, perhaps breaking it into smaller, more specific surveys would help. There are too many questions about areas that I do not use.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see sport teams for civilians on our installation. Also, I would like to see programs offer to single civilians. The soldiers have BOSS but there is nothing like that for the young civilians on our installation.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This post has the finest MWR programs I have experienced in over 27 years of U.S. Army service and assignment to five different military communities. It is clear to me that the Redstone Arsenal MWR staff of professionals care greatly about what they do and the services they provide. Customer focused!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think you are doing a great job.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

walmart

**Golf Least Prefer**

**Bowl Most Prefer**

kmart

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

No Comment.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

gospel

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

To be honest, I'm not aware of all the MWR Activities that are available to Government Civilian Employees.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

In my case, your survey was misdirected. I am the spouse of a military retiree and am past the age where most MWR services are needed, although we do still use some.



**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see more boating safety, maintenance and boating fun type instructions or activities. MWR at Redstone is very active and right on track with community needs. Thank you.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

F.A.C.T.S. meetings

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This survey should be sent to families, not a single woman, who does not live in Huntsville, and does not want to stick around in Huntsville after working all day.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I tryed a 6 month family package in 04 and was very pleased so we have purchased the 12 month family plan.

Thanks, Troy Allensworth

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

All services are not available to civilian employees. It appears that MWR is geared to the military and their family and spouses. Civilian are normally used for fund raising projects.

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The ACS program needs more paid employees to handle their workload. They do great things, but the staff is too small to do all that they are required to do.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

golf stores that sell golf equipment only.

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

We are retired military and only I work on the Arsenal at this time. Even though we don't use most of the MWR services offered, I feel that this is a very important aspect of military life. When we were active duty and had children at home, MWR was a vital and important part of our family life. I'd hate to see it decreased for the present and future military.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The MWR facilities on this post are the best in the Army. The facilities are constantly changing to meet the needs of the new army and should be continued. Mr. Dan Ahern the MWR manager at Redstone it totally committed to the soldiers and the civilians at Redstone Arsenal, Alabama. His exceptional service should be recognized. He has insured all the active duty, civilians and the retirement community are treated equally and totally committed to Army Excellence.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have rented a pontoon boat from Outdoor Recreation before, and would like to take greater advantage of this benefit. I would be much more inclined to do so, however, if the rental boats were kept IN THE WATER, down at the river. This would save the hassle of having to borrow a vehicle with a trailer hitch, and all the time and effort required to trailer the boat to the river, launch it, pull it from the water when done using it, and return it on the trailer to Outdoor Recreation.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Not sure if this is the place to address this, but I would really like the Sparkman Cafeteria to offer meals that are not so high in calories. I get tired of the salad bar after awhile. Most of the meals are fried, or have a lot of gravy, or are very high in carbohydrates. I'd like to see more "heart healthy" and low calorie options in the future.

**installationId**

76

Redstone Arsenal

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see a greater effort for constructing nature/bicycle trails throughout the installation.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

As the wife of a retired soldier I feel MWR is extremely beneficial. Additionally, it is a way to welcome spouses to the military community. In the past, I've really benefited from daycare services and school age services. However, this summer I was saddened at the cost for youth 14+ to attend the youth center. The youth summer program is excellent; however, the cost causes parents to decline the services offered.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

None.

installationId	76	Redstone Arsenal
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Patron Group	Retired
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Hear About MWR	work on post
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment	
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**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR Services are great for traveling retirees. It is even more valuable for active duty soldiers as it provides a wealth of activities for all soldiers. While these activities take money to operate, I would hate to see them curtailed. Each installation should be responsible for determining what activities need to be maintained. The garrison staff is familiar with what the surrounding communities have to offer and the needs of the soldiers.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Most all services offered on post cost as much or more than off post anymore. It seems as if all the bennies we used to have are gradually being taken away. Even the Credit union is more for the ciciliam community than for the active or retired members anymore.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am looking forward to using the new bowling facility that is opening soon on post.

I would like to see the german restaurant that is presently housed in the club house at the golf course moved out of the club house and into their own building. The golfing community was told that the restaurant was being moved into the club house temporarily a couple of years ago. It appears that they are there permanently. I think that the golf course should have a restaurant dedicated to the golf course customers. Golf course customers should not have to compete with Soldatenstuben customers for food and beverage, especially when they are making the turn from the front to the back nine. I have been using the Redstone Golf Course since 1984. I remember when they had a great facility for the golfing customers that included a restaurant that served excellent food. I would like to see that again and I believe that the Redstone Golf Course would have a much more satisfied group of golfers.

**installationId**      76      Redstone Arsenal

**Patron Group**      Retired

**Hear About MWR**

**Music**      Octoberfest Music

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

<b>installationId</b>	76	Redstone Arsenal
<b>Patron Group</b>	Retired	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>	Madison Bowling Center	
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>		
<b>Overall Comment</b>		

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Question # 18. The booklet survey had Marina listed. I chose it as one of the Most important choices.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The hunting and fishing on this installation could be vastly improved and provide a great source of income and participation.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am retired and live a quite a distance from post. While on active duty me, my wife, and my children, participated extensively in MWR activities.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

As part of the OKTOBER fest, I observed that many of the vendors were targeting young kids and clearly taking their money on the games. Many people complained of the prices and visitor over intoxication was allowed in order to make a profit. Security was compromised for the profits that the fest brought. The fest is not a family event as stated. Adults and underaged drinkers ruined the family atmosphere. The fest area and surrounding areas were poorly lighted.  
PROFIT SEEMS TO PUT SAFETY AND SECURITY ASIDE.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

distance of my residence from post- I am a 25 minute drive away

**Overall Comment**

Since my retirement, I am not on post as much as I used to since our home is a 25 minute drive away. I do participate in MWR activities as much as I can and appreciate their presence.

Also, your database incorrectly links the Clarksville, TN zipcode (37043) with Redstone Arsenal (a 2 1/2 hour drive away) instead of with Fort Campbell (25 minutes away.)



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I feel that the car wash is used in the wrong manner. To many field vehicles in the wash bays on thursdays and fridays, thats usally is when most of the units get out of the field. Units do have their own wash racks , but don't use them. The field vehicles make a big mess with all the mud. It's so bad that the stalls can't be used due to the mud in the bays. Their is only one car wash on ft Campbell and it needs alot of help. Thank you for your support!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am retired,I do not use the services of mwr. Services are for the active duty soldier and/or the family of the active duty soldier. Now with security the way it is I don't feel welcome on the local installion so I only go there when it is absolutly necessary and leave as soon as my business is concluded.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Remote control trucks/cars and planes,also area to operate and buy items for hobby

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The only on post facilities my family uses are the commissary, PX and hospital, everything else we do off post. As far as I know the on post facilities are excellent, but we have no interest in using them. We live over one-half of the year in the country of Panama and that is where we do all our MWR type activities. I think that the MWR program is a valuable asset to any military installation and is a most important element in the life of any military family. Anything that can be done to improve on it for the soldier and his family should be accomplished. Supporting the soldier is what it is all about!!!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I mostly fish/ hunt/ and horse back ride and shooting sports. I would like to see more shooting ranges. At Fort Cambell as far as I know we only have a skeet/treap range and archery course. No rifle or pistol ranges

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

blues

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This installation spent millions on a new club facility and yet most official functions are hosted off post. What does that tell you about the system. Spend more money on improving healthcare.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Until this survey I had never heard of MWR.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

We need a swimming beach on the river and an indoor heated pool.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

How about horseshoe courts and becoming a part of and getting involved with the Alabama Horseshoe Pitching Association.

[www.horseshoepitching.com](http://www.horseshoepitching.com)

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

bluegrass

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR activities should be oriented to the service member and his/her immediate family. Services for retirees are nice, but the active service member must come first.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Even though I no longer use the facilities on post I feel that the services are necessary to build a strong feeling of family in the Army. I use the BX/PX a Commissary regularly on post and have always felt a special feeling everytime on come on post. It feels like I'm coming home. The Army has always tried to make the family part of the job and that is really necessary for a strong Army

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

off post facilities are convenient for my use. under current force protection it's easier to utilize off post facilities .

**Overall Comment**

Many of the services and facilities meet or exceed the needs of the military community however, under the current Force Protection Posture of the installation It's more convenient to utilize the off post facilities. Marketing of the services and facilities are virtually non-existent. Most people don't hear or find out about an activity until after it's over or to late to get the discounted admission price.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am a retiree and only use the PX occasionally.  
 My family and I do not have any ties to Redstone for any MWR functions.  
 I am sure the soldiers at this installation have wonderful area,s to use.  
 I am pleased that Redstone is able to provide young family's with the support that they need.  
 I do not feel any of the MWR services should be cut back or changed, We have young soldiers in harms way and should provide for their families.  
 CW-3 Helton Retired

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Due to the distance from my home to the post, my age, the cost of transportation, etc. It is practically impossible for me participate in activities other than shopping in the PX and Commissary. I do visit the hospital pharmacy occasionally.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

WHY WOULDN'T YOU ASK IF WE USE/PARTICIPATE IN ANY MWR ACTIVITIES/FACILITIES FROM THE BEGINING RATHER THAN WASTE MY TIME COMPLETING THIS SURVEY.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Redstone Arsenal needs a FAMCAMP similar to those found on Air Force installations. The existing campground is pitiful, frequently flooded and bug ridden.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The bowling alley needs to extend their hours to stay open more days and hours.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I Feel that we could use a theater on post under MWR not under aafes they shut down the last one the minute that it came under aafes. We the midnight shift need a snack bar that would have some midnight chow would be nice or someplace to obtain some cooked food.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I prefer using off post activities because of the hassle of coming though the gates. It is not fun driving on post.  
MWR pricing is based on what the market will bear and not what is the best value to the customer. Post Restaurant charges are excessive and should represent true costs and not an inflated cost based on what the full service restaurants charge off post. The Sparkman snack bar should have better prices than the local fast food restaurants, but they do not.  
I rarely use the Sparkman cafeteria now because if I am going to pay off-post prices, I will go off post where I can get better value and more variety. I bring my breakfast from off post fast food.  
So that the baby does not get thrown out with the bath water, the on-post Burger King is still a good value and I do eat there frequently.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

Jazz

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

Huntsville newspaper

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Have returned to the area after several year's absence. Was not aware of most of the services you have for retired military personnel. Would be interested in participating in some of the activities. I am still very active considering my age. Picture framing has been one of my favored hobbies and was once one of my activities associated with an art gallery I owned.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

PRO Shops Off Post

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am a medically retired O-5 who has been jilted by the medical facilities here on Redstone. LTC Hale left for IRAQ in NOV 2004 and the civilian replacing him is overworked. He tries; but, there is not enough time for him to see all the patients.

I have gone from getting better than 90% of my medical needs met on post to less than 70% of them. I must see Rheumatologists downtown and the Insulin dependent nurse helpers have disappeared.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think Army Lodging is important, but it is getting less and less competitive. The other services (USAF and Navy) provide much better values than the Army. What I have seen (and heard) with the Army MWR program is that everything must be profitable or it will close. This is in spite of the fact that AAFES contributes a substantial amount to MWR. This is also the first place I have been in 20 years in where you must be a member of the Officer's club to eat dinner there. I wouldn't mind that so much if I was still active duty and lived on base, but since I live off base, I shouldn't have to pay \$16/month in dues to eat dinner at the officer's club one or two nights a month. Just providing a lower price isn't everything. It should be about value.

I also don't like the question about the 7 least important things. Being a retiree without children at home, I shouldn't be providing input since the focus should still be on the soldier. What isn't important to me doesn't matter.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am a retired USAF MSgt. and a contractor on RSA. I appreciate having MWR facilities available. I also have a three year old daughter who as she gets bigger may be more involved in MWR activities. We live 16 miles from the base so our leisure activites are concentrated off post. Thanks for being there; I have over my military career utilized many MWR activites throughout the world and they were an integral part of my career satisfaction.

<b>installationId</b>	76	Redstone Arsenal
<b>Patron Group</b>	Retired	
<b>Hear About MWR</b>	word of mouth	
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>		
<b>Overall Comment</b>		

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I collect and shoot rifles and pistols. The ranges on this installation are not open to casual use, as far as I know.



**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Mwr no matter where I have been, whether it be overseas or in the U.S. needs to be here and supported by the community. I have have lived in Germany for the last 10 years nad of course they use it more than they do here, because everyone has access to it not like they do here. But all and IT IS NEEDED.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

You never asked if cafeteria prices at the Sparkman Center were too high or low. For what you get they are priced much to high. Price is the primary reason I've quit eating there.

**installationId**

76

Redstone Arsenal

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see the stables expanded. Local rates for boarding a horse is \$150 and up per month and the nearest available one is 40 miles away.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The MWR Program has great potential, however we have individuals in every level of management, from the lowest to the MWR Director, that are not in touch with the customers, especially golfers. The golf membership voices its concerns and management is going to do what they think is best. The Morale in this community is very low and the primary reason is that management does not truly understand golfers and their requirements. The customer service in the Pro Shop is not as professional as it could be due to the hirings, dismissals, and overall training. Food Service is improving, but has taken months to get that program turned around. Overall, the course, the Pro Shop, and the food service have a great opportunity to excel within the community. We just need to get the management reworked/replaced so that they are concerned more for the customer than they are for themselves. That is not going to happen with the current lineup!! Bottom-line is that the business base is here; we just need caring managers. You asked for comments and these are mine. Greatly Appreciate the opportunity to be a recipient of this survey.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I do not know what services are offered at my post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think you need more campgrounds at this post and more outdoor recreational areas Thanks

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The new activity that I would suggest for Redstone Arsenal is a Theatre.

**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My husband is stationed at Fort Campbell KY - not Redstone Arsenal AL - we have never even been there.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The prices of childrens sports and swimming (twice as high) are quite a bit higher at this base then at other bases that we have been at and used their services. The School Age Services seems to be really high and they have cut out hourly care for kids which affects me because I work part time. When I need a babysitter I have a hard time finding one because I used to rely on SAS and now I have to try and track someone down to watch my 7 year old and I usually have to miss work or take him to work with me. I am very disappointed in SAS at our base.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The parks at Ft. Campbell need to have more trash recepticles. The playground/park across from Cole Park is always messy from people thowing their trash around, probably because there are no trash barrels. At one time, there was a big trash bin, but it was taken away. That's the only park we spend much time at, so I don't know about the other parks. Also, I thought the Easter Egg Hunt was a big disappointment, my 2 1/2 year old, did not get any candy. Luckily, he was crying and an older kid gave him 2 egss from his basket. Next year, I think you should have more candy or hide it a little better. It was just thrown in the grass and the bigger kids grabbed it up so fast. Also, a condom was in one of the eggs we got, I suppose someone did it for a joke, but I wasn't very happy with my kid getting it in an easter egg.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My only comment is that the personnel that work in the registration office (child & youth services) need to be trained in customer services. They attitude toward military families is not professional, that's one of the reasons I don't use services that require children's registration on post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

every post is different. we used the MWR facilities heavily while living on post at White Sands Missile range and what was available in Germany. Living nearer to larger cities and living off post means we have few needs that must be met by the army.

**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't know if this is relevant or not. However, I am attending school full-time. My pell grant is only \$900 for the whole year. Is the spouse ever going to get to use their husbands GI Bill? He will never use it.

Thanks,

Ashley

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I worked for MWR in Germany for over 3 years. The biggest difference between Germany and Ft. Campbell MWR is that at Ft. Campbell nothing is publicized. I have lived here for 2 years and no nothing about MWR or the services that it offers at Ft. Campbell. I once went to the ACS building to obtain information on employment in MWR and was told wrong information to include that they did not have to follow AR 215-1. I find this impossible since that is an Army Regulation. I think the best thing about MWR on Ft. Campbell is the CDC. Unfortunately I put my daughter on the waiting list two or three months before she was born, and to date, still have not been notified as to whether or not there is an opening. (My daughter is now 10 months old.) There really needs to be more marketing about the services that MWR offers, especially since a large majority of soldiers and their families live off post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

there needs to be more than one swimming pool. As far as I know, there is only one indoor swimming pool and that's it on the entire base. And active duty families have to pay 2 dollars each time they use it. there need to be some outdoor swimming pools, and ones that are free to active duty soldiers and their dependants.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Would like to see some of the MWR facilities have better hours. The library closes to early and the bowling center doesn't open on Sundays for part of the year and opens late in the afternoon on Saturdays. I think they should try different hours and see if more people will come. I have travelled to the center on several occasions to find out that they are either closed for the day or don't open till after 4 PM. It has kept me from making the trip on post to bowl.



installationId	76	Redstone Arsenal
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	civilian piano lessons
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ACS Concerns	
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Overall Comment

**installationId** 76 Redstone Arsenal

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I really feel that MWR activities are beneficial and needed. I live around 10-15 minutes from post so I mostly use facilities closer to me. I used MWR services constantly when we were in Germany and it was a great help. Now that we are back in the states there is so much more to choose from. As far as things that are unique to the military, like ACS, I think that is beneficial to many. I have gone to deployment briefings, but haven't needed much of the other classes. Although, that doesn't mean they aren't a help to others. The many activities geared for children is a great help to families. I know many who use or have used CDC. I did want to sign up for the Child Development Center, but I just found out my child has diabetes and was told that the center would not allow outside food for her and that would be hard because she needs specific foods. So, I guess I will not be able to use that. When my husband does deploy, I either go home for extended periods or have family come and visit and that is mostly where I get my support when he is gone, so I don't turn to MWR during that time. Also, there is no one who can watch my child which makes using the services like AFTB during the day so difficult. We do use things like the tax center every year versus off post facilities. Although my friend went off this year, saying they can get you more money back off post and get more in depth. I have heard that about the automotive shop on post that it isn't as good as off. So, little things like that may steer me off versus on, but overall I think MWR is doing a great job.

**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

MWR at Redstone Arsenal leaves something to be desired. My family uses several of the programs and find that overall the customer service isn't all that good. The facilities are somewhat nice, however some of the individuals are not what you would call efficient. For instance, a lady working Central Enrollment took 30 minutes to update a file while other customers were waiting. She was not friendly and didn't seem to now what she was doing. Thank goodness someone else came over to help her, after 30 minutes though.

All in all, MWR could use a serious " upgrade"!!!!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think the program is great. We live off post so most things are more convenient off post for our family. It is a great program, just not convenient for us to take full advantage.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR is a strong asset to any post. I hope that nothing gets cut due to budgeting.

**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

WOULD LIKE TO SEE A MORE MODERN AND LARGER VETERINARY TREATMENT FACILITY.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I made a mistake in saying that I have a child living in my home and the suvey program would not allow me to change my answer. So that and the next page are wrong. I have a neice that comes to visit with my family every once in a while.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fort Campbell does offer child care but I don't participate because we can a cheaper price off post because the cost doesn't increase as my husbands pay increases. I have several militay friends that don' use on post child care because of the same reason, we don't feel like we should pay more just because of the military spouses rank. We don't get more service when we pay more so I don't see the significance in charging according to military rank. I don't get much information about anything that goes on on post. The FGR seems to contact us about different events the day of or the day prior which doesn't give my family enough time to plan for the event. I think that the information is not given out to all families but to those who seek it out or to those who know others that are involved in different activities. I would like to participate but sometimes I don't even know who to contact.

**installationId**

76

Redstone Arsenal

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

i havent heard of most of the activities offered by mwr. im surprised by how much is offered and plan on getting more information about some of the programs.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My answers indicate a general lack of use of MWR. It is not because of quality of programs, post is 20 minutes away and there are as good as/better off post. BUT, this is important, we strongly used MWR facilities/services when assigned to White Sands Missile Range and in Germany. If possible, posts without duplicate/nearby offpost facilities should receive a larger share of the MWR budget. Families are very isolated at those posts and rely heavily on all aspects of MWR services.